

PRIVACY NOTICE

CEX MARKETS LTD is committed to respecting and protecting your privacy.

This Privacy Notice (together with Terms and Conditions) governs personal data processing of our Users and Website visitors.

CEX MARKETS LTD incorporated in Cyprus with company number HE 389553 and whose registered office is 28B Archangel Street, Kaimakli 1022, Nicosia, Cyprus.

CEX MARKETS LTD is authorized and regulated by the Cyprus Securities and Exchange Commission, under license number 381/19. The Company is a market maker for CFDs. The Company owns and operates the website cexbro.com via which it enables the provision of the electronic services to our Clients.

SECTION 2. MAJOR DEFINITIONS

- Personal Information (personal data) means any information which identifies you personally or which may help us to identify you.
- Data subject means an identified or identifiable person (our User).
- Our Website means website with the domain such as - our Platform used for providing our services to you.
- Personal data processing: any operation or set of operations performed on personal data including collection, storage, use, disclosure erasure. Other capitalized terms, not defined above, have the meanings as defined in the Terms of Use and the applicable data protection legislation (namely, the General Data Protection Regulation 2016/679 as of April 27, 2016, further, the “GDPR”).

SECTION 3. WHAT TYPE OF INFORMATION WE HAVE

We may collect and process the following information:

- user ID
- your contact details (email, telephone number)
- Information on your trades
- your IP address, Browser and Operating System information

- your geolocation details
- records of our calls with you

Please note that our KYC Provider may ask you to provide other information and documents containing Personal Information (such as identity documents, confirmation of sources of your funds, etc.) for the purposes of your identity verification, KYC/AML and trading knowledge assessment.

Our KYC Provider may request the following information:

- your name
- your photographic identification
- details from your identity documents (such as driver license, passport), number of the document, date of issue and expiration
- photographic identification, address etc.
- your address
- your phone number
- your e-mail address
- your date of birth
- your employment details
- information on sources of your funds
- your video image.

We also receive the following information indirectly from our KYC Provider:

- Your verification status
- Your Knowledge and experience assessments

SECTION 4. PURPOSES OF PROCESSING OF YOUR PERSONAL INFORMATION

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To enable you to operate on our platform according to our Terms and Conditions
- To analyze the use of our Site (cexbro.com)

- To reply to your requests
- To provide you with information on our products, promotions and trading possibilities;
- For market research e.g. surveying our Users' needs and opinions on issues, such as our performance etc. Unless consented, your data for this purpose would be anonymized. We may share your Personal Information with our affiliates, agents and representatives, our customer communications platforms.

We may also share your Personal Information to law enforcement or regulatory agencies, if required by law. In certain cases, we may not be able to inform you of such sharing of data due to legal restrictions.

The lawful bases we rely on for processing this information are:

- Your consent. You are able to remove your consent at any time. You can withdraw your consent by contacting on support@cexbro.com
- We have a contractual obligation
- We have a legal obligation
- We have a legitimate interest (for instance, to provide you with information related to your account, for KYC/AML purposes). We will store your Personal Information related to your account for the maximum period of 6 years upon account closure.

SECTION 5. RIGHTS OF DATA SUBJECTS

We are committed to ensuring the following rights of our Users provided by the GDPR:

- Right to be informed on the processing of Personal Information by CEX MARKETS LTD;
- Right to request from us access to your Personal Information;
- Rectification or erasure of personal data;
- Restriction of processing concerning the data subject and
- Right to object to processing;
- Right to data portability;
- Right to withdraw consent at any time if data processing is based on point (a) of Article 6(1) of the GDPR
- Right to request human intervention or challenge a decision on verification in cases of automated decision making.

Currently we do not carry out automated decision making. However, our KYC Providers may carry out automated decision-making, with respect to processing of our Application Users' for the purposes of their identity/address verification.

To exercise your rights prescribed by the GDPR you may contact us on support@cexbro.com.

SECTION 6. INTERNATIONAL DATA TRANSFER

Our contractors and affiliates may be situated at different locations (including countries located outside the EU). We strive to ensure adequate level of personal data protection wherever our contractor is located. We may transfer Personal Information of our Business Partners Contacts only in the following cases:

- If the country where we transfer Personal Information to provides the adequate level of personal data protection (based on the relevant decision of European Commission);
- If we take appropriate safeguards to ensure that data subject rights are protected;
- If any derogations for specific situations apply (for instance, if such transfer is necessary for the establishment, exercise or defence of legal claims or for important reason of public interest).

SECTION 7. PERIOD OF PROCESSING

In accordance with Article 16(7) of MiFID II we will keep records of telephone conversations and electronic communications records that are intended to result in transactions or relate to the reception and transmission of orders and execution of orders on behalf of clients for a period of 7 years.

SECTION 8. OUR DATA PROTECTION OFFICER

Our Data Protection Officer is the person in charge of ensuring our company adheres to this privacy policy. This person is also the main contact for our Data Protection Supervisory Authority, the Commissioner for Personal Data Protection. The Data Protection Officer may be contacted on dpo@cexbro.com.

SECTION 9. DATA PROTECTION SUPERVISORY AUTHORITY

Our Data Protection Supervisory Authority in terms of data protection is the [Commissioner for Personal Data Protection](#). You may contact the authority if you wish to discuss with them any instance where you feel we may not be adhering to the terms within this Privacy Policy or to raise a complaint.

SECTION 10. COOKIES POLICY

Cookies are small, often text files, located in browser directories. Our Site uses cookies to help us to evaluate the effectiveness of our Sites, analyze trends, and administer the Platform.

To find out more about cookies, including how to see what cookies have been set, visit www.aboutcookies.org or www.allaboutcookies.org.

You may control the cookies through the browser settings. Find out how to manage cookies on browsers:

[Google Chrome](#)

[Mozilla Firefox](#)

[Microsoft Internet Explorer Opera](#)

[Apple Safari](#)

opt out of being tracked by Google Analytics across all websites,

To visit <http://tools.google.com/dlpage/gaoptout>

SECTION 11. CHANGES

We may revise, modify or update any Sites policies, content information. In case we believe your rights may be affected by any such changes, we will request you to confirm your consideration and acceptance prior to continue our relationship with you.

This current version of the Privacy Policy has last been amended on 23th of September 2019.

Please contact us at support@cexbro.com if you have any comments or questions with respect to this Privacy Notice.